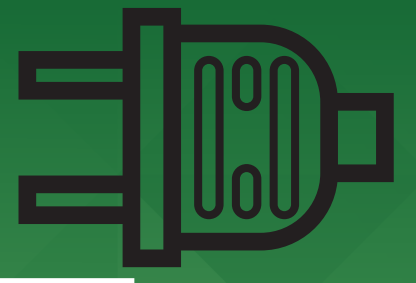


Sign Up to Receive Free

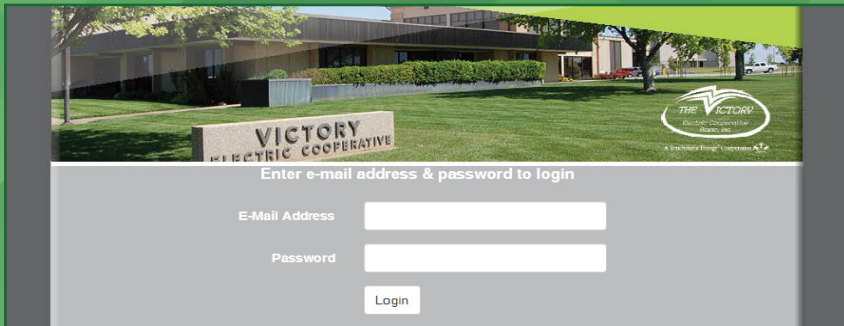
# Outage Text Alerts



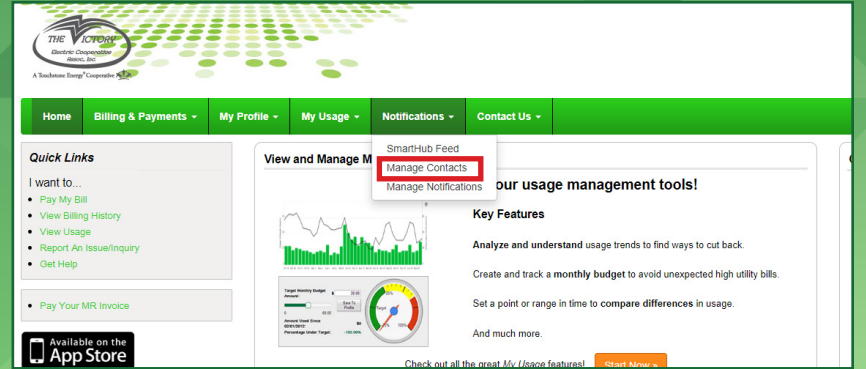
Stay connected, stay informed. Victory Electric now offers free text message alerts if you wish to receive a text about when your power goes out and another when it is restored. You must have an Victory Electric SmartHub account with a current cell phone number on file in order to participate. For detailed instructions on how to create a SmartHub account, please visit our website. To add a phone number and sign up for power outage text alerts, please follow the instructions below.

## SmartHub Online

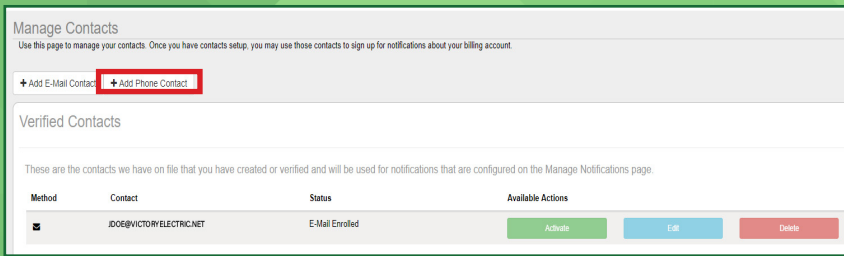
**1. LOG ON TO YOUR SMARTHUB ACCOUNT**



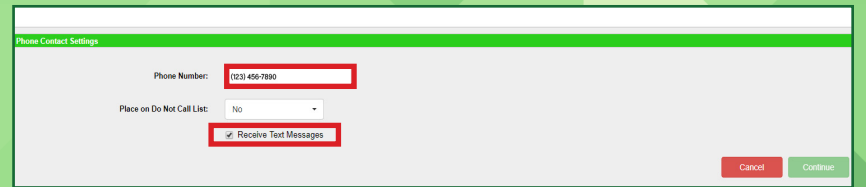
**2. CLICK THE "NOTIFICATIONS" TAB AND SELECT THE "MANAGE CONTACTS" OPTION**



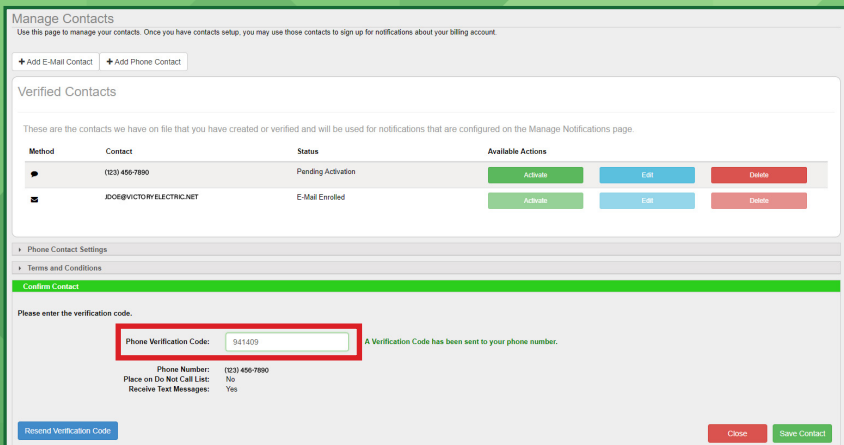
**3. SELECT THE "ADD PHONE CONTACT" BUTTON**



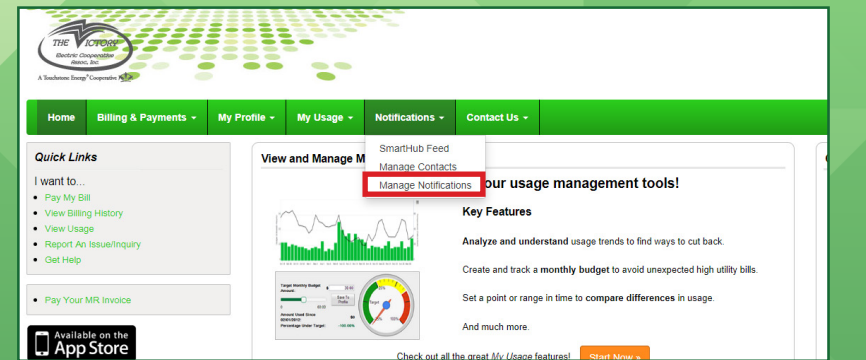
**4. FILL IN THE "PHONE CONTACT SETTINGS" FIELD AND SELECT THE "RECEIVE TEXT MESSAGE" BOX AND SELECT "CONTINUE"**



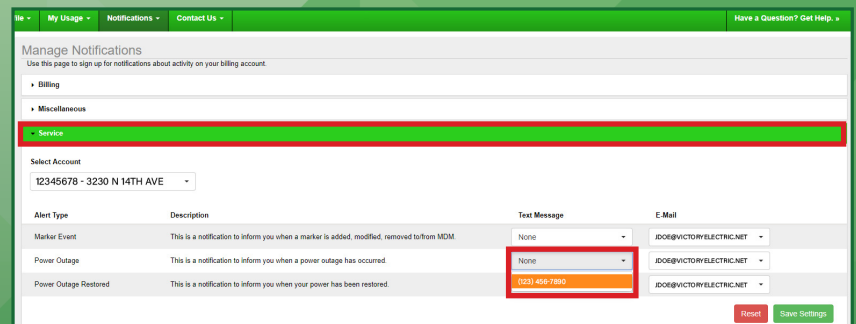
**5. YOU WILL RECEIVE A TEXT WITH A VERIFICATION CODE. TYPE THIS CODE IN THE "PHONE VERIFICATION CODE" FIELD AND "SAVE CONTACT"**



**6. CLICK THE "NOTIFICATIONS" TAB AND SELECT THE "MANAGE NOTIFICATIONS" OPTION**

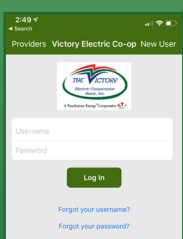


**7. SELECT THE "SERVICE" MENU AND ON THE "POWER OUTAGE" ROW UNDER THE "TEXT MESSAGE" COLUMN, SELECT THE PHONE NUMBER TO WHICH YOU WOULD LIKE TO RECEIVE ALERTS.**  
You may also sign up for other notifications (i.e. billing changes, payment confirmation, etc.) on this page.

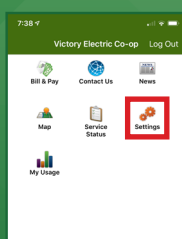


## SmartHub Mobile Version

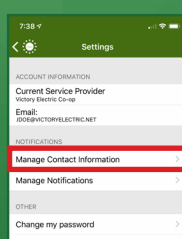
**1. LOG ON TO YOUR SMARTHUB APP**



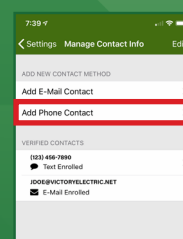
**2. SELECT THE "SETTINGS" ICON**



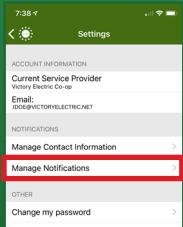
**3. SELECT "MANAGE CONTACT INFORMATION"**



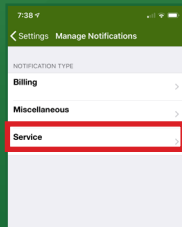
**4. SELECT "ADD PHONE CONTACT"**



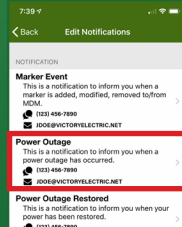
**5. RETURN TO SETTINGS AND SELECT "MANAGE NOTIFICATIONS"**



**6. SELECT "SERVICE"**



**7. SELECT "POWER OUTAGE"**



**8. TURN ON TEXT MESSAGE NOTIFICATIONS AND "SAVE"**

